

A major highlight of the second quarter for Digital Jewels was the commemoration of the business continuity awareness week held in the month of May 2019 with the global theme being –'Investing in Resilience'- a profound continuity message for all and sundry. The firm being a key business resilience facilitator across Africa primarily through the implementation of the robust ISO22301 standard among other ISO standards joined the Business Continuity Institute in commemorating the week, by organizing awareness sessions for clients in Nigeria and Ghana and our addressable public.



Cross-section of participants at the 2019 Business Continuity Awareness Week Workshop



In an increasingly complex, volatile and ambiguous environment like ours, with various forms of disruptions being the order of the day, it becomes expedient for organizations to become crisis resilient and agile in facing both known and unknown risks. The number of disruptions in the past few months- kidnaps, cybercrime, infernos, floods, thefts, etc. require a collective effort to restore normalcy to affected systems.

IT has also increasingly become part of our business processes bringing with it new dimensions of threats to the security and resilience of critical systems and organizational survival. While the upside of digital technology is clear to most of us, there is a disconnect with how decision makers are balancing the returns against the risks. A big part of the issue is that the continuity of business services and Information security are often seen as operational issues which are left almost exclusively to the workforce and IT instead of as strategic issues requiring Executive Management and Board attention.

Boards and Senior Management need to be more aware of what is being done in the organisation to protect data and processes to ensure continual improvement of its business and minimize failure of its critical systems.

### Investing In Resilience Is A Foolproof Alternative - Have You Made that Investment?

#### Action points:

- Establish a Business Continuity Management System— put in place policies, processes, procedures and plans to support the prevention of disruptions and then recovery following a disaster
- Appoint resilience champions across your organization and schedule periodic knowledge sharing/training sessions to discuss resilience matters— Consistently schedule awareness on handling malware and phishing emails to ensure an acceptable level of the risk exposure of your organization.
- Have light hearted discourse on recent disruptive events that affect organizations in your industry and establish security controls to monitor and prevent data breaches/manage attacks against your organization's IT systems.
- Simulate your peculiar high-risk scenarios, this sheds light on the flaws in your business continuity plans and team weaknesses whilst enhancing readiness.
- Finally, if you need a trusted partner for your BCMS implementation, engage a reputable consulting firm on your path to resilience - DJL's continuity services are unrivalled, our experience, track record and range of continuity solutions suggest that we can meet all your continuity requirements.

## Consulting Activities

Q2 2019 was concluded on a stimulating note as Digital Jewels provided rigorous end to end support for eight major institutions in 4 successful certification interventions. Cal Bank Ghana held an elaborate award ceremony for the presentation of their ISO27001:2013 certificate [Information Security Management Systems]. The institution was proudly supported by Digital Jewels Ltd through the painstaking and rigorous certification process.



The consultants got pretty busy in Q2 supporting some major institutions to implement global best practice through accomplished international standards. The successful interventions include: PCIDSS for 1 Electronic commerce company and 2 Banks in Nigeria, the Integrated Management System for the largest switching company in Africa, 1 Bank and 1 Fin-tech; VAPT for a Fin-tech and a Post-Merger IT Integration Management System project for a large Bank in Accra Ghana.

Other projects still in progress include a Project Management/Quality Assurance project for a Development bank in Abuja, ISO27001 for 1 major financial institution in Kigali, Ghana, a Fin-tech and 2 government parastatals in Nigeria, PCIDSS for 1 Bank and 3 Fin-techs; IMS for 2 banks and a software group; ITSM for a financial institution in Nigeria and ISO22301 for a government parastatal in Nigeria amongst other e-learning projects.

As we move on to the second half of the year, the firm anticipates success stories from the afore-mentioned projects in progress whilst we also look forward to more prospects; and as with every other project carried out over the years, our commitment to deliver distinctive service and greater value remains unrivalled and unshaken.



## UPCOMING TRAINING FOR Q3 2019

Special requests for in-house or specific IT courses not on the attached calendar can also be made based on the number of interested participants for the class. For further enquiries, kindly contact Lagos Nigeria: Adesina- +2348172435150, Olabisi- +2348172435156, Onesimus- +2348090328750 | Abuja Nigeria: Abimbola- +2348172435139 | Accra Ghana: Elizabeth- +233552559283 East Africa [Kenya, Rwanda]: Anthony- +254722318095.

Also visit <https://www.digitaljewels.net/index.php/training> to download and view other available courses.

## Endorsing Leadership Initiatives...

Digital Jewels Ltd is a strong advocate of initiatives that promote knowledge sharing, information exchange and fora that add distinctive value to professionals and corporate bodies. In line with this, the firm participated in one of the biggest Summits on the African Continent- the Transform Africa Summit- TAS. The Summit which held from the 14th -17th of May 2019 at the Kigali Convention in Rwanda had in attendance over 4,000 delegates from 75 Countries. The theme for this year was- Boosting Africa's Digital Economy. The event brought stakeholders in Africa's technology space and aimed to showcase success stories in the African Digital Economy and promote homegrown businesses, innovations, solutions and partnerships.

On the 16th of May, our MD/CEO, Adedoyin Odufa at the Summit moderated a panel made up of Robbin Jorgensen, Founder/CEO, Women Igniting Change; Alice Kilonzo-Zulu MD Ecobank; Habba Hadidja BD, Akagera Aviation; Ms. Umasree Kotamraju CFO, Tata Communications to share deep insights on Gender Diversity in the Work Place.

Mrs. Adedoyin Odufa also participated as a panelist at the Eisenhower Fellowships Africa Regional Conference which held in Kigali from the 14th -16th of June 2019. The Conference brought together leaders in government, business and civil society to discuss connectivity in Africa and provided a platform for Fellows from across Africa and other regions to explore innovative ways of leveraging global partnerships within the global network.

On the 26th of June 2019, Mrs. Odufa also featured at the 2nd Annual Talent Agenda Series West Africa HR Conference with the theme The Employee Experience. As a thought leader in the capacity building industry, Adedoyin Odufa shared insights on a panel which focused on Entrepreneurship in the Workplace— Entrepreneurial Skills to Drive Outcomes and Challenging Beliefs on Entrepreneurs in the Workplace.

