

RETURN ON INVESTMENT

A major highlight of the second quarter for Digital Jewels was the commemoration of the Business Continuity Awareness Week held in the month of May 2016 with the global theme being “Business Continuity and the Return on Investment”. The firm being a propagator of the ISO22301 standard among other Best Practice standards joined the Business Continuity Institute (BCI) in commemorating the week, by organizing a webinar and a simulation workshop. The webinar was handled by the one of DJL's senior consultants and she guided participants through crisis management in the 21st Century (focusing on Africa), important reasons to implement a BC programme, the Business continuity investment and the return on investment from a BC programme. The interest & feedback generated by the Webinar & Simulation was excellent and indicative of the relevance to 21st Century businesses.

Often, Business Continuity is considered a waste of time and resources for non-IT organizations because of the perception that Business Continuity is all about IT infrastructure and processes. Nothing can be further from the truth. Regardless of how Business Continuity is perceived, it is the capability of an organization to continually deliver its products or services at acceptable predefined levels following disruptive incidents or disaster. This simply implies that any organization, corporation or entity that seeks to ensure uninterrupted delivery of its products and services during and after a disaster or other unforeseen catastrophe, should take business continuity seriously.

Organizations have many times made a big blunder trying to “guesstimate” their critical business services, operations and functions without a proper Business Impact Analysis (BIA) because it is perceived as a “pure waste of time”. A well-documented and up-to-date Business Continuity Plan is required but it does not guarantee that the business continuity

management system is effective, several other factors have to be considered such as:



Training and Awareness - To ensure that appropriate stakeholders have the right level of skill and competence to effectively build and manage the Business Continuity Management System whilst ensuring that the people are adequately aware of the BCMS policies, practices and procedures.



Exercise and Testing - To check the adequacy of the business continuity plans, exercise and testing allow the organization detect/identify unforeseen issues that were not captured in the plan and also validate all assumptions.

In 2015, a service provider in a West African country failed to respond and recover its business operations within the 4 days expected. Rather it took them about 2 months to restore some of their operations. This set back was as a result of some unanticipated issues which would have been identified if they had tested their “well-documented” business continuity plans and procedures.

Another financial institution had challenges recovering its business operations and services because members of staff didn't understand or know what to do when disaster struck. This could have been easily addressed and avoided through appropriate training and awareness for the staff, and exercise and testing of the Business Continuity Plans.

Anything contributing to organizational resilience is a worthwhile investment. Business continuity is not just an overhead, it is a good investment. Speak with us today at Digital Jewels so we can enable you to reap the obvious benefits business continuity has in the event of a disruption.

Q2 2016 IVC SESSION

The 64th session of our renowned eclectic Information Value Chain breakfast forum took the form of a round table panel discussion with the Theme “Delivering Projects within Constraints: The Role of the PMO”. The panelists at the session were Yusuf Yila, Deputy Director Program Management CBN,

Adeoye Abodunrin, Pioneer Director Enterprise PMO, Insight Communications, Tosin Agbetusin, Director, Consulting and Systems Integration Programs, Ericsson, while the panel was moderated by Adedoyin Odunfa, MD/CEO Digital Jewels Ltd.

Mrs. Odunfa led the panellists in sharing the benefits of the Project Management Office at the forum. Members of the distinguished panel urged corporate bodies who seek to set up a Project Management Office to have organisational intelligence, deep relationship management competencies and top management support in order to successfully navigate projects within the organisation. They stressed that the effectiveness of the PMO must not be assumed, but Project managers must be ready to provide data and deliver value for efficiency and effectiveness. The session took place at La Cour Hotels Ikoyi with senior executives from the Banking, Technology, Telecoms and IT sectors in attendance.



L-R - Tosin Agbetusin (Ericsson) Yusuf Yila, Deputy Dir., Program Mgt. CBN), Adedoyin Odunfa, MD (Digital Jewels), Adeoye Abodunrin, Pioneer Dir., Enterprise PMO, (Insight Comm)

BUILDING SPECIALISED CAPACITY

FEEDBACK FROM PROGRAMS HELD IN THE COURSE OF Q2 2016

ISO27001 - LEAD IMPLEMENTER TRAINING [April 2016]

Thank you for the great five day training at Digital Jewels. It was very informative, very well presented, plus enjoyable. I have learnt so much from your training that will assist me in my organization. I have already started to use some of the strategies and tools you gave us in my organization and with my colleagues and they are working remarkably well. I came away from the training feeling so confident and it really does help when working. Thanks for the wonderful training and new skills I now have...

Delegate - Jubilee Life Mortgage Bank

IT GOVERNANCE TRAINING [June 2016 - Stream 1]

This training will help build a bridge between IT and business and foster better understanding and cooperation. The facilitator was well versed in the subject matter. She engaged the class and delivered beyond my expectations...

Delegate - First Bank Nigeria PLC.

COBIT 5 ASSESSOR & IMPLEMENTER [April 2016]

One of the most practical classes I ever attended, concept well illustrated with real life examples have...

Delegate - CBN

ADVANCED EXCEL TRAINING [May 2016]

The facilitator was well versed in the subject matter. He explained in detail and ensured full engagement...

Delegate - FIRS

ITIL TRAINING [June 2016]

I love the way the course was presented. Giving room for more in-depth understanding of what ITIL is all about. Course delivery was excellent and it met all my expectations...

Delegate - AXA Mansard

IT GOVERNANCE TRAINING [June 2016 - Stream 2]

Very informative and makes one appreciate the need for synergy between business and IT. The facilitator related very well with the participants and understood our needs...

Delegate - First Bank Nigeria PLC.

CLIENT APPRECIATION DINNER

CERTIFICATE AWARD PRESENTATION

The firm has an endearing practice of celebrating her clients after every successful certification based project. In Q2 2016, the firm celebrated with Keystone Bank at a private dinner in Lagos. The event was relished by members of the management team as well as the project team. Also at the event, the reward for many months of hard, painstaking work for our clients and ourselves was reaped as Keystone Bank formally received its ISO22301 certificate. Digital Jewels was privileged to have provided end to end support for the organization.



L-R - Keystone Bank's, Yvonne Isichei (ED, Operations & Tech.), Philips Ikeazor (MD/CEO), Adedoyin Odunfa, (MD, Digital Jewels) Hafiz Bakare (ED, Corp Bank & Treasury, Innocent Ike (ED, Lagos & West)



OUR CSR VEHICLE

In June 2016, we were at the NACOSS week event organized by NACOSS Osun State University chapter to speak on "ICT Dexterity: A Tool for After-School Sustenance and Development". Also in the month of June 2016, DJ Cares was at the NACOSS South-East Convention held at the Nnamdi Azikiwe University, Awka where our consultant spoke on "ICT - A Panacea for driving Economic Growth & Development". Besides providing a consultant to provide an informed perspective at both events, DJ Cares was also able to support both events with relevant souvenirs and gift items.



Cross Section of participants at the Business Continuity Awareness Workshop

Q3 TRAINING SCHEDULE

	JULY	AUGUST	SEPTEMBER
LAGOS & ABUJA	Project Management Professional	Customer service for IT Professionals	COBIT Implementation
	ISO 22301 Lead Implementer	IT Governance for Board and Executive Management	ITIL Service Strategy Lifecycle
	COBIT 5 Foundation	ITIL Foundation	Business Continuity Awareness
	ITIL Continual Service Improvement	High Impact Business Writing and Presentation Skills Coaching	Information Security Awareness Training
			Business skills for IT, Audit & Risk Professionals



Special requests for in-house or specific IT courses not on the calendar can also be made based on the number of interested participants for the class. For further enquiries, kindly contact Adesina- 08172435150, Bimbo – 08172435139, Derek- +233 54 626 9170/08090328752, Dolapo- 08090328750, Olabisi- 08172435156

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