

A QUANTUM LEAP!

2013 can be described as the most rewarding year yet in our quest to become a truly formidable world class organisation with a renowned reputation for delivering distinctive value to our chosen stakeholders. The year was packed with industry-changing engagements resulting from superior solutions to complex systems and organizations. In 2013, we impacted our clients' processes, technology and people by equipping them with best practice standards,

guidelines and methodologies. The aforementioned were geared to strengthen security posture, establish effective governance mechanisms, enable successful project and operational outcomes, imbibe progressive learning cultures whilst innovating and improving overall competitive ability and organizational performance.

Our modus operandi has always been to provide distinctive value with industry-wide benefits and we are not known to shy away

from challenging or seemingly impossible engagements. For us at Digital Jewels, every one of these engagements is an invaluable opportunity to deliver tangible and lasting value, first time and every time. Therefore, as we make the final transition to the new year, we do so with deep gratitude to God and in sincere appreciation of our esteemed clients as we look ahead with confidence and excitement at the plethora of opportunities deserving of our unparalleled expertise.

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INFORMING, INSPIRING, INNOVATING

The idea of making the consistently educative, enlightening and stimulating interchange at our regular IVC Breakfast Forums available to a larger audience became an amazing reality when the Firm launched its Web TV Station – www.ScoopIT.tv in December 2013. Those fortunate enough to have attended any of our IVC breakfast forums will attest to the quality ideas and insights generated and exchanged liberally at these forums. However, the very present constraints of space and busy schedules was a limitation on the impact, widespread as it has been. Driven by our passion to identify and share best practices, excellence, progressive initiatives and valuable experience, we sought an avenue without the constraints of time and space that enables interactivity, sharing and convenience. ScoopIT.tv was our innovative response, *a full social media enabled online platform to inform, inspire and provide insight, while transforming the way IT empowers your business.*

ScoopIT.tv, a Digital Jewels initiative in collaboration with NIBSS, was unveiled at the 55th IVC Breakfast Forum held at The Wheatbaker Hotel in Ikoyi in December 2013. Mrs. Abiola Alabi, the MD/CEO of MNET Africa and our guest speaker, eloquently engaged the guests at the event with her brilliant submission on the fusion of Traditional Media and the Internet and challenged the intrigued audience to be ready. Mrs. Ibukun Awosika, ever supportive Digital Jewels Director & founder/CEO of The Chair Centre, conducted the unveiling ceremony. The event, anchored by Mr. Lanre Onasanya, also a Director of Digital Jewels, featured perspicacious remarks from Mr. Ade Shonubi, MD/CEO of NIBSS; Mrs. Fola Laoye, Chairperson Hygeia Group; Mr. Tomi Davies, CEO TechnoVision Communications and Mr. David Isiauwe, President Information Security Society of Africa (ISSA -Nigeria Chapter) as well as questions, comments and commendations from other distinguished guests.

Blazing the Global Best Practice Trail

In April 2013, Digital Jewels became the first professional services firm in Nigeria to certify an organization to the ISO2000 standard- the global standard for IT Service Delivery. This further demonstrates our commitment and passion to break barriers and add distinctive value. The client, **First Bank Plc**, a major financial institution in Nigeria, also became the first Bank in Africa to attain accreditation to this globally acclaimed standard with notably enhanced service levels to attest to this.

Digital Jewels supports the majority of certifying organizations in Nigeria today in the process of accreditation to international best practice standards, having overseen 6 certification projects in over 9 audit exercises (Certification & Surveillance) across 4 key standards- the Information Security Management System (ISMS – ISO27001), the IT Service Management System (ITSMS – ISO2000), the Business Continuity Management System (BCMS – ISO22301), and the Payment Card Industry Data Security Standard (PCIDSS).

Our Consulting team were extremely busy in the year 2013, kicking off the year with a landmark project: ISO 27001 implementation for the National Identity Management Commission, **NIMC**. Within the first quarter, the Firm had concluded two major global certification projects for the Payment Card Industry Data Security Standard (PCIDSS): **NIBSS** (conducted in record time), and **Unity Bank Plc**. The First Bank Plc ISO 20000 (IT Service Management Standard) accreditation

followed speedily in April, making history!

As a foremost PCIDSS Qualified Security Assessor (QSA), the Firm took the initiative to offer assistance to the Apex financial regulatory body, the Central Bank of Nigeria, in its quest to fortify security of the e-payment value chain given its unrelenting emphasis on Cashless Nigeria. As a result, the Firm was appointed as auditors to assess the Banking Sector's level of compliance to the CBN directive of attaining PCIDSS accreditation in the 4th Quarter of 2013.

The Telecoms sector was not left out of the best practice trail as our Consultants conducted a rigorous large scale Vulnerability Assessment and Penetration testing exercise for the largest telco company in the country. The Oil and Gas Sector awakened to the benefits of implementing global best practice standards as our Consultants were engaged to support a leading Oil Company to implement the ISO27001 standard. More accreditations are in progress.

We did not stop at the shores of Nigeria as we once again ventured to Ghana, this time to conduct an Information Security Assessment based on the ISO27001 and PCIDSS Standards and provide remediation management support. Other industry shaping initiatives are ongoing.



Learning



Accelerating and expediting learning

The Digital Jewels Academy continues to add distinctive value to its training delegates through impressive learning interventions rendered through e-learning and Instructor led certification and non-certification training, seminars and workshop. 2013 saw us joyfully participate in the exciting launch ceremonies for product releases for two of our e-learning clients: **FITC (Financial Institutions Training Centre)** and **IBFCAgusto**. Launched with much pomp and pageantry in May 2013, FITC's Virtual Learning platform currently comprising a functional and versatile Learning Management System loaded with two courses. The Basic Credit Analysis and Management in Nigerian Banks Course and the Bank Inspection and Internal Control Course provide an alternative medium for delivery in a timely, convenient and more accessible manner. IBFCAgusto's Fundamentals of Credit e-learning course, equipped with case studies and self assessments, provides a highly interactive, self paced alternative to classroom training.

Furthermore, the Firm was privileged to once again have its services retained by a prime Banking client for wide spread course conversion resulting in media rich,

creatively designed, highly functional mobile-enabled e-learning courses.

With perfection as our goal, our instructor-led training programmes have been refined over time to a fine art, backed by a methodical and systematic approach with an in-grained bias for continuous improvement. We are humbled by the high octane feedback we receive from our training delegates.

In addition to our scheduled Open Courses, several company-specific learning interventions were conducted in the course of the year including ITIL Foundation Certification training for over 100 staff of a foremost financial institution in Nigeria, over 60 staff of a National Regulator, as well as several streams for operators in the Oil & Gas sector; a specialists' Business Writing & Presentation Skills for a key technology based organization and an IT Help Desk training for the IT Department of a major Government parastatal. We also recorded increased interest in IT Architecture by our clients, evidenced by certification training programs and workshops conducted on demand to meet this need.

“The IT Governance class was indeed the best training session for me. It was very revealing and absolutely relevant to my present job function. The facilitator's real life experience enriched the session by giving practical applications of IT governance to real life situations. To that, I say a big thank you to Adedoyin. – *Delegate from IT Governance class, December 2013*”

2013 Milestones

- Digital Jewels clocked five (5) in february, marked with a Thanksgiving service
- End to end support for First Bank ISO 20000 certification
- Supported and Accredited NIBSS to Payment Card Industry Data Security Standard (PCIDSS)
- Supported and Accredited Unity Bank Plc to Payment Card Industry Data Security Standard (PCIDSS)
- Appointed as auditors to CBN to conduct PCIDSS Assessments for the Banking sector
- Landmark project: NIMC ISO 27001 Certification Project Kicked Off
- Appointed SANS exclusive training partner for Nigeria
- Conducted several large scale Security Assessments (VAPT & ASV Scans) for leading Financial Institutions and Telcos.
- ISO 27001 Implementation support provided for major player in the Oil & Gas sector
- Conducted Information Security Assessment and Remediation Management Assignment for a Ghanaian Bank.
- Provided support and input for the Institute of Internal Auditors (IIA) first ever conference in Nigeria
- Participated in the Ministry of Communication's TechLaunchpad project aimed at grooming local software developers
- Participated in the Cashless Society Conference organised by De Novo and Reach Legal as speaker/panellist
- Participated in the Edo State Technology day as speaker/panellist
- Featured in the WIMBIZ Conference as speaker/panellist
- Commenced Access Bank ISO 22301 Business Continuity Management Certification Project
- Sustained IVC Breakfast Sessions quarterly featuring industry case studies in Q1 with Mr. Ade Shonubi, CEO of NIBSS on NIBSS's PCIDSS accreditation journey and Q2 with Mr. Rasheed Adegoke, the then CIO of First Bank Plc on First Bank's ISO20000 Accreditation Journey. Q3 featured Mr. Adeolu Bajomo, ED of Nigerian Stock Exchange on NSE's technology-led Business transformation.
- Launched an Afro-centric WebTV Station aimed at informing, inspiring and providing deep insight to the professional community at IVC 55th Breakfast Forum in Dec. 2013 (Q4 IVC session)
- Selected to conduct landmark Nigerian Cyber Threat Security Barometer Report in collaboration with South African based Firm, Wolf Pack and funded by the British High Commission.



In the outgoing year, the DJ Cares team held impactful career counseling sessions in a number of institutions with impressive results. In the 1st Quarter of 2013, the team was in Lagos State University, Ojo to provide instructive counsel for students of the Computer Science Department of the Institution. The students of Computer Science and Electrical Electronics Departments of Obafemi Awolowo University, Ife were the beneficiaries of 2nd Quarter DJ Cares Career Counseling Initiative. In the 3rd Quarter, the team revisited Lagos State Polytechnic, Ikorodu on invitation from the institution's NACOSS Executive to address the students on the NACOSS' Day Lecture. To wrap up 2013, the team visited two Senior Secondary Schools in the Mainland area of Lagos to provide Career Guidance to the SSS students. In all, DJ Cares continues to relentlessly champion the provision of much needed career counseling to our undergraduates and senior secondary school students alike.

2014 Training Calendar

The training calendar is available for download on our website.

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